

REQUEST FORM

Request for the integration of system and device interfaces

Applicant (name)					
Hospital carrier (optional: hospital, department, station)					
Reason for request (offer for demo or integration, driver confirmation,...)					
Device or system to be integrated (manufacturer and product designation)					
Device software version		Connection protocol		Protocol or interface version	
Integration in CA/CHA (Centricity Anaesthesia, Centricity High Acuity)		Integration in CCC (Centricity Critical Care)		Integration in CO (Centricity Opera)	
<input type="checkbox"/> YES	<input type="checkbox"/> NO	<input type="checkbox"/> YES	<input type="checkbox"/> NO	<input type="checkbox"/> YES	<input type="checkbox"/> NO
CA / CHA version:		CCC version:		CO version:	
Number of Devices ¹ :		Number of Devices ¹ :		Number of Devices ¹ :	
Has the device manufacturer (mentioned above) already requested a driver from GE Healthcare (date, contact person)?					
Contact person on the part of the customer (name)			On-site support (Sanitas technician) required by customer		
			<input type="checkbox"/> YES	<input type="checkbox"/> NO	
Contact person on the part of the manufacturer (for technical queries)					
Desired offer to (name, email address)					
Date			Signature of applicant		

A description of the request process can be found on the following pages.

¹ Number of ordering systems (towers), if it is the integration of syringe pumps.

General

The integration of system and device interfaces into our PDM systems (medical devices) is a very central and important topic.

The drivers for medical devices are manufactured by our partner and supplier General Electric (GE), the configuration of the PDM software is set up by Sanitas.

In order to be able to process requests for new integrations, test or demo installations as well as changes or updates to existing integrations as quickly as possible and for the correct device and application version, we ask you to note the following: All integrations of medical devices and applications into our PDM systems are to be announced exclusively by means of this formular. We recommend that the manufacturer of the respective devices or applications introduce this requirement.

This step is necessary because Sanitas or GE must ensure that it receives all the necessary information to guarantee safe and stable integration. Ensuring quality in the connection of medical devices is the main focus here.

Inquiry feasibility / driver availability / integration

The requesting entity (hereinafter referred to as "Provider") has the option to check the driver availability for a device at

1. GE Healthcare (hereinafter referred to as "GE")
2. Sanitas

A feasibility check, if a driver is not yet available, is performed exclusively by GE. The actual integration of medical devices in Austria is done exclusively by Sanitas.

Mandatory for all requests are

- the fully completed request formular for each device type **and**
- the technical interface protocol (consists of: Detailed definition of how the device can communicate with a PDMS, detailed description of the interface protocol) for the device.

Ad 1) Inquiries to GE

Are to be sent to DeviceDrivers.HAC@ge.com (Group Language English).

Since only GE develops drivers for the GE PDMS, only GE can perform a feasibility check. For the feasibility check, the two documents specified above must be sent to the address given here. After a positive feasibility check by GE, the driver development must be commissioned from GE (subject to a charge).

Ad 2) Inquiries to Sanitas

Are to be sent to schnittstellen@sanitas.at.

After receipt of the two documents specified above, a check is made whether a validated driver for integration into GE's Centricity PDMS with a specific software version (Centricity Critical Care, Centricity Anaesthesia, Centricity High Acuity, Centricity Opera) is already available for the device with a specific software version and with a specific interface protocol².

In the positive case, this is confirmed to the provider.

In the negative case, the provider will receive the appropriate information and a referral to the GE contact person. It is the provider's responsibility to contact and instruct GE.

The confirmation of basic integrability by Sanitas does not guarantee that all parameters transmitted by the medical device are validated or can be transferred to the PDMS. A list of parameters will be provided by Sanitas when responding to the request. For non-validated parameters, validation is required prior to productive use. This validation package can be ordered from Sanitas.

² During the verification process, it may be necessary for Sanitas to request further detailed information from the provider or GE. Therefore, a processing time of at least 10 business days is to be expected.

Prices for integration can only be requested from Sanitas. All prices are subject to an annual index adjustment.

- If a validated PDMS driver is available for the requested software version, Sanitas can provide a quote.
- If no validated driver or a non-validated driver is available, the requesting entity will be referred to GE and receive a price quote for inclusion only (based on the assumption that a validated driver would be available).

The announced costs include only the integration services on the part of Sanitas, but never new driver or further development costs (these are to be coordinated with GE).

It should be noted that the costs for integration are incurred per PDMS client (= independent PDMS installation).

It is recommended to order a corresponding driver from GE already before placing a new medical device or a new medical device software/interface version on the market in order to ensure the integration of the device with all its parameters at an early stage.

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Geschäftszeiten: Mo - Do von 07:30 bis 16:30 Uhr und Fr von 07:30 bis 12:00 Uhr
